



Portal > Knowledgebase > Support Site > When attempting to validate my account to register for the support site, I get the message "Page not found."

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Vicki Almond - 2019-02-20 - in Support Site

The reason you are not able to complete your registration at our support ticketing site is because your web browser is redirecting the http:// part of the site address to https://.

e.g. <http://support.cyan.com> is being redirected to <https://support.cyan.com>.

If you are not able to resolve this issue by adjusting your browser settings, please write to us directly at support@cyan.com to submit your support request.