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Vicki Almond - 2021-10-13 - in Support Site

The reason you are not able to complete your registration at our support ticketing site is because the web browser is redirecting the **http://** part of the site address to **https://**.

e.g. <http://support.cyan.com> is being redirected to <https://support.cyan.com>.

*If you are not able to resolve this issue by adjusting your browser settings, please write to us directly at [support@cyan.com](mailto:support@cyan.com) to submit your support request. Thank you!*