



[Portal](#) > [Knowledgebase](#) > [Kickstarter Rewards](#) > [I never received my reward for the Cyan Kickstarter I Backed. Can I get my reward now?](#)

I never received my reward for the Cyan Kickstarter I Backed.
Can I get my reward now?

Lloyd W - 2019-12-04 - in [Kickstarter Rewards](#)

Backers' Physical rewards must be claimed within two (2) years of the start of rewards distribution for any Cyan Kickstarter.

Backers' Digital rewards must be claimed within five (5) years of the start of rewards distribution for any Cyan Kickstarter or until digital distribution of the reward is no longer available, whichever comes first.