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Vicki Almond - 2013-01-13 - in Troubleshooting

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If your game started up just fine yet you are not able to get past the first "Linking" screen, be sure that you are waiting a good 30 - 45 seconds before determining that there is an issue. Myst Island is a huge Age and it takes a while for it to load. The actual load time will vary between iPad generation and setup.

If you are still hung on this screen after waiting the recommended time or if realMyst closes

unexpectedly, please submit a support ticket or email support at support@cyan.com.

Related Pages

- [I installed realMyst on my iPad and the intro sequence plays fine, but I can't get past the first linking screen. Instead of linking to Myst Island, the game crashes. How can I get past this?](#)