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We found another condition that allowed this error to surface. A fix has been made and will be included in our next update to realMyst. We don't have a date

yet as to when that will be, but it will be in the near future.

In the meantime, and if you don't want to wait for the update, you can try crossing the walkway by walking very closely along either side where the walkway meets the hallway wall. Be careful!